

# ORDERING A TREEHOUSE GUITAR



## **A base-model guitar includes:**

- Choice between TreeHouse Parlor, OMZ, and TreeHouse Jumbo models
- Sitka spruce soundboard
- Choices between various woods for back and sides (inquire for current options)
- Mahogany neck
- Ebony fretboard and bridge
- Solid wood binding
- Soundport
- Woodburnt image on upper bout of top
- EVO Gold frets
- Gotoh510 black chrome tuning machines
- Bone nut and saddle
- French polish finish
- Deluxe arched top hard-shell case
- Limited lifetime warranty

~Many other material choices and added features are available at added costs

## **Getting on the waiting list**

The current base price of a TreeHouse guitar is \$6,000 Canadian dollars - if you wish to order a customized instrument, a non-refundable down payment of \$1,000 is required. This secures your place on the waiting list at the current price and allows Zach to order any materials that may be required for your order. The remaining amount is due prior to shipment of the finished instrument to you. Prices do not include taxes and shipping.

## **Limited Lifetime Warranty**

All TreeHouse guitars come with a limited lifetime warranty. This warranty applies to the original owner of the instrument and covers any defects in materials or workmanship. If you notice something wrong with your TreeHouse guitar, contact Zach immediately for a diagnosis. If the guitar requires a repair, shipping costs are the responsibility of the owner. Repairs not included under the warranty include damage caused by neglect, regular wear and tear, and exposure to high or low humidity or temperature. Limited lifetime warranty is void if another party does a repair or alteration to the instrument

## **Return Policy**

All new, commissioned guitars have a 5-day return policy. Should the guitar not meet your expectations, contact Zach immediately to arrange shipment. The guitar must be returned in new condition and all shipping costs are responsibility of the customer. The guitar will be refunded once it has been re-sold. Some highly customized orders may not be eligible for this return policy.